# TU SOPHOS NETWORK AGENT

**December 29, 2016**

## OVERVIEW

### 1. Sophos UTM/Firewall

Thapar University has migrated all its Internet Access through new Internet Gateway. Now, Sophos Network Agent is used in place of Cyberom Corporate Client/iAccess Application as client to access Internet.

### 2. Simple steps to setup Sophos Network Agent for your End Devices (PC/Laptops/Mobiles/ Pads/Tabs):

- **Do not save username and password** on others machines only. Use this option for your own machines only.
- For PCs/Laptops, use exit option (By right click on Sophos Network Agent) to disconnect the user.
- **Always disconnect the user** after completing the work, so as, you are able to login on other machine for Internet access.
- For PCs/laptop, **use set credentials option** (By right click on Sophos Network Agent) to change/re-enter username and password for Internet access.
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- Uninstall existing Cyberoam (Elitecore) Corporate client setup for Windows and Cyberoam iAccess for Android/ iOS.
- Open **https://gateway.thapar.edu** or https://172.31.1.6
- Login **using existing Cyberoam Username and Password** as we have migrated the users.
- After Successful login, Click Download Client on left side. Download and install the client as per your PC/ Device Operating System.
- During installation, **Accept a Client Certificate**. This certificate is mandatory for secure client gateway connection and has information to connect to our Gateways.
- **Use existing Cyberoam Userid and Password** for Internet access.

### 3. Useful Instructions regarding usage of Sophos Network agent on PC/Laptops Level Requirements

- **Do not save userid and password** on others machines only. Use this option for your own machines only.
- For PCs/Laptops, use exit option (By right click on Sophos Network Agent) to disconnect the user.
- **Always disconnect the user** after completing the work, so as, you are able to login on other machine for Internet access.
- For PCs/laptop, **use set credentials option** (By right click on Sophos Network Agent) to change/re-enter username and password for Internet access.

## 4. For Android and iOS Client Authentication Certificate: download and import s

- Download and install the relevant **Sophos Network Agent APP** from Play Store in Android and App Store in iOS. You will see the following icon in Play Store/ App Store.

|  | **Sophos Network Agent** |
|---|---|

- Log in to the **https://gateway.thapar.edu** or **https://172.31.1.6  using exiting Cyberoam Credentials** from your mobile device.

- Select **Download certificate for iOS/Android client** to download the client authentication certificate.
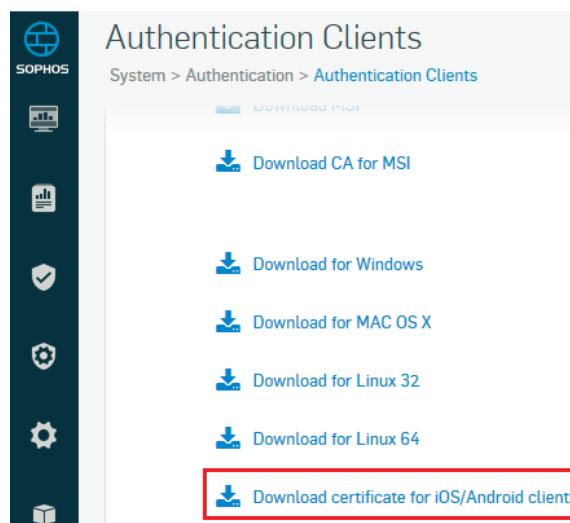


- Open the **Sophos Network Agent** application and import the certificate which you have just downloaded from the **Sophos Firewall User Portal**. Click **Yes**.



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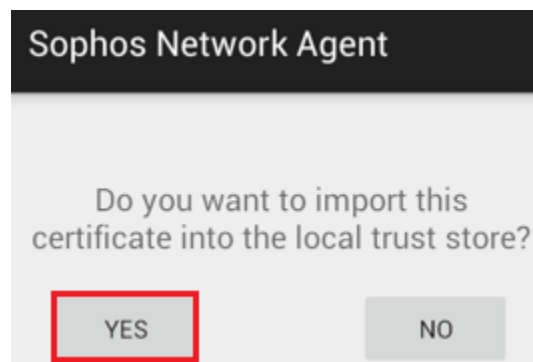
- Enter your exiting cyberoam login credentials in the **Network Agent**