

PSE205 SOFTWARE METRICS AND QUALITY MANAGEMENT

L T P Cr

3 0 2 4.0

Course Objectives: This course aims to equip students with the knowledge and techniques of professional practices in software processes and activities. It prepares students to manage the development of high quality software using proven techniques and established standards in software quality management. It will also inculcate knowledge of different metrics associated with Software Development and evaluation.

Software Metrics: Measurement in software engineering, software metrics, Metrics data collection and analysis.

Measuring internal product attributes: Aspects of software size, length, functionality and complexity, measuring structure, types of structural measures, control-flow structure, and modularity and information flow attributes, data structures.

Measuring external product attributes: Modeling software quality, software reliability, software reliability problem, parametric reliability growth models, predictive accuracy, recalibration of software-reliability growth predictions, importance of operational environment, and wider aspects of software reliability.

Metrics for object-oriented systems and component-based system: object-oriented metrics and its characteristics various object-oriented, MOOD metrics; component-based metrics and its characteristics and various component-based suites.

Dynamic Metrics: Runtime Software Metrics, Extent of Class Usage, Dynamic Coupling, Dynamic Cohesion, and Data Structure Metrics.

Software Quality: Concepts of software quality, software quality control and software quality assurance, evolution of SQA, major SQA activities and issues, zero defect software.

Software Quality Assurance: SQA techniques; Management review process, technical review process, walkthrough, software inspection process, configuration audits, and document verification. Error Reporting , Trend Analysis and Corrective Action: Identification ,Analysis and Correction of defect, implementation of correction, regression testing; Categorization of defect w.r.t development phases; Error quantity, error frequency, program unit complexity, compilation frequency; Corrective action and documenting the corrective action, periodic review of actions taken.

Case Studies: CASE tools, Quality management standards, Quality standards with emphasis on ISO approach, Capability Maturity Models-CMM and CMMI, TQM Models, Bootstrap methodology, The SPICE project, ISO/IEC 15504, Six Sigma Concept for Software Quality.

Lab Work:To Work on small projects, build metrics and analyze, check the quality of the projects and do a comparative study with other projects

Recommended Books

1. Practical Guide to Software Quality Management (Artech House Computing Library) 2nd edition, 2003
2. Quality Software Management, Volume 1: Systems Thinking, 2011, Dorset House Publishing
3. Metrics and Models in Software Quality Engineering 2 Edition, Pearson, 2003.
4. Applied Software Measurement by Capers Jones, Tata McGraw Hill, 2008 3rded